

## Re: Phillips ToUCam Pro II 840 WOES!

**Source:** <http://sci.tech-archive.net/Archive/sci.astro.amateur/2004-09/1057.html>

---

**From:** Chris.B (*chris.b\_at\_mail.dk*)

**Date:** 09/06/04

Date: 6 Sep 2004 07:52:39 -0700

9K4 <gwiebolt@ai5.net> wrote in message news:<413B5E5A.DCF7065E@ai5.net>...

- > *None of the Phillips links at Cloudy Nights work either. I did find one*
- > *German site with 840 driver complaints calling Phillips stupid for its lack*
- > *of 840 support, and a link to an XP driver, but that link did not work*
- > *either.*
- > *I could find no Phillips 840 support site. But many vendors selling the 840*
- > *on*
- > *the net. I guess you are on your own. I would return the product since there*
- >
- > *clearly are driver problems and no support from Phillips, whatever their*
- > *status is now. Phillips is obviously flooding the market with these things*
- > *but then disappearing?*
- >
- > *George*

I had similar problems with my Toucam Pro 870(?)Mk1 and hated the damn thing with a vengeance! It was not even XP compatible!

Later desperately repeated downloading driver updates from Philips support website only compounded my problems. When they downloaded at all! I'd badmouth Philips to anyone who would listen! MY XP 'pooter was jammed with corrupted Philips bundled software that I simply couldn't get rid off!

A colleague mentioned he was looking for a webcam to play around with. Just before taking it into work I tried plugging it into my computer. Just out of curiosity. The "egg" hadn't worked once in more than a year! I'd even opened it up and tried lifting the board and then replacing it. All to no avail. I was expecting the usual blank screen. But it worked perfectly right away! AAarrgghh!

I sold it to him anyway while my luck was still in. He hasn't had a single problem with it so far and rates it well above the opposition he had tried first.

I may just buy a ProII. ;-)

sci.astro.amateur: Re: Phillips ToUCam Pro II 840 WOES!

BTW: Philips is spelt with one "L". I found it helps when searching for solutions. :-)

Chris.B