

Re: RANT – Buying online from Maxims Website From Hell

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From: ~~ VerilogMan ~~ (zoroux7_at_rogers.com)

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Don't know ... never tried them ... but I am sure they better than Western Digital man ...

When it comes to hard drives ... there are not that many choices on the markey :|

"Boris Mohar" <borism_–void_@sympatico.ca> wrote in message news:afc7q0lfs9phhs1v3l4cqocruvkurusel5@4ax.com...

- >
- > *This website from hell does not reflect the rest the company. It has to*
- > *be*
- > *most un intuitive HTML construct on Internet.*
- >
- > *Small example – I entered quantity of 25 pc for two items in the order*
- > *basket*
- > *and submitted it. After some lengthy pondering it came back with the*
- > *first*
- > *item quantity reset to 1pc. I tried to change it back to 25 and did not*
- > *succeed until I changed the delivery date by one day. (the item was in*
- > *stock)*
- > *Last time it happened, I missed it and actually got one chip delivered to*
- > *me. After finally convincing the beast that I really want 25 pc of each I*
- > *proceeded with the order, submitted my Visa number and got the following*
- > *message after a lengthy pause:*
- >
- > *Internal Server Error*
- > *The server encountered an internal error or misconfiguration and was*
- > *unable*
- > *to complete your request.*
- > *Please contact the server administrator, ecomaxim@maximhq.com and inform*
- > *them*
- > *of the time the error occurred, and anything you might have done that may*
- > *have caused the error.*
- > *More information about this error may be available in the server error*
- > *log.*
- >
- > *"anything you might have done that may have caused the error" is the part*

sci.electronics.design: Re: RANT – Buying online from Maxims Website From Hell

- > *that pisses me off. This happened twice today. It was admitted to me by*
- > *several of Maxim staff that the online buying server is quirky and that*
- > *they*
- > *are working on it. That was more that two years ago.*
- >
- > *After informing them of my woes I got an email saying:*
- >
- > *"We apologize for the error. Does the credit card billing address and*
- > *shipping address match? If not, they need to match."*
- >
- > *I use only one address but I fail to see why I could not have different*
- > *billing and shipping address.*
- >
- > *Of curse when it all gets resolved they will ship by UPS, but that is*
- > *another*
- > *story.*
- >
- > *Does anyone else share similar experience?*
- >
- > *Regards,*
- >
- > *Boris Mohar*
- >
- > *Viatrack Printed Circuit Designs*
- >
- >