

# Digikey policy change on backorders

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- *From:* Al <[al210@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:al210@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 05 Jul 2005 16:04:39 -0400
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Just a heads up that Digikey is now charging additional shipping fees on backordered items (at least in Canada). In the past these were shipped at no additional charge.

"Orders purchased in Canadian currency and entered by 8:00pm CT will be shipped prepaid for next day delivery via Purolator to most provinces. A shipping charge of \$8.00 (Canadian)\* will be added to the order. Backordered items will be shipped when available with an additional \$8.00 shipping charge per shipment."

In my opinion the shipping fees and service from Digikey have been excellent in the past.

I recognize that they would have to eat the charges on backorders, but it appears now the customer is being penalized if Digikey has poor inventory management.

Has the incentive to keep sufficient inventory on hand been reduced?

Keep it in mind. Don't get surprised.

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The letter 'Q' has been added to my otherwise valid email address for spam protection. To email me please remove the 'Q'.

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- *Follow-Ups:*
  - ◆ ***Re: Digikey policy change on backorders***  
◇ *From:* Robert Baer
  - ◆ ***Re: Digikey policy change on backorders***  
◇ *From:* John Larkin
  - ◆ ***Re: Digikey policy change on backorders***  
◇ *From:* Spehro Pefhany
- Prev by Date: ***Re: standard size for smt tantalums?***
- Next by Date: ***Re: Cascode condenser***
- Previous by thread: ***ATTENTION!!!!!! We have assumed control.***
- Next by thread: ***Re: Digikey policy change on backorders***
- Index(es):

## Digikey policy change on backorders

- ◆ *Date*
- ◆ *Thread*