

## Re: Ping Andrew:–Re: Toshiba 21S04BG Colour TV Service Mode?

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*Source:* <http://sci.tech–archive.net/Archive/sci.electronics.repair/2005–10/msg01121.html>

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- *From:* "Andrew" <[andrew.w.turner@xxxxxxxxx](mailto:andrew.w.turner@xxxxxxxxx)>
  - *Date:* 17 Oct 2005 08:12:04 –0700
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George,

Many thanks for emailing the manual. I've managed to fix the problem but I'd like to go back over it again once I get to figure out how to get the set into Service Mode (more on that in a moment).

Section 4–4 of the manual (SCREEN Adjustment) was the clue I needed. At the foot of the page it says "If you do not follow this procedure, the picture may be abnormal. For example, when the TV set is on, the picture becomes(sic) brighter gradually". This tied in with the fault disappearing when the colour temperature was changed and also by it being ok briefly after switch on (on a warm set) – something had drifted and the set was compensating.

I managed to correct the problem by \*slightly\* adjusting the Screen G2 control clockwise [this is the bottom of the two controls on the line output transformer].

I hope you have the same luck as I did. If you find that the Screen control on your set needs a large adjustment then that might indicate another problem. Let me know how you get on.

Now then, SERVICE MODE...

The instructions in section 4–7 of the manual didn't work for me, namely:

[PICTURE OFF]–>[DISPLAY]–>[MENU]–>[MUTE]–>[PICTURE ON]

Quite possibly I'm not translating the instructions into the correct buttons on the remote. I also tried Skype\_man's instructions (above) and they didn't appear to work either. Did you manage to get into Service Mode?

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- *Follow–Ups:*

Re: Ping Andrew:–Re: Toshiba 21S04BG Colour TV Service Mode?

- ◆ **Re: Ping Andrew:–Re: Toshiba 21S04BG Colour TV Service Mode?**  
◇ From: MCP

• **References:**

- ◆ **Toshiba 21S04BG Colour TV Service Mode?**  
◇ From: MCP
  - ◆ **Re: Toshiba 21S04BG Colour TV Service Mode?**  
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  - ◆ **Re: Toshiba 21S04BG Colour TV Service Mode?**  
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◇ From: Andrew
- 
- Prev by Date: **Re: Convection Microwave. But the Convection cuts out any ideas ??**
  - Next by Date: **Re: That awful yellow glue on circuit boards...**
  - Previous by thread: **Re: Ping Andrew:–Re: Toshiba 21S04BG Colour TV Service Mode?**
  - Next by thread: **Re: Ping Andrew:–Re: Toshiba 21S04BG Colour TV Service Mode?**
  - Index(es):
    - ◆ **Date**
    - ◆ **Thread**