

Re: Sony Trinitron KV-32LS35V CRT Dying ?

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- *From:* David Naylor <dave1645@xxxxxxxxxxxx>
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Derek ^ wrote:

This UK model TV is nearly 4 years old has been heavily used and has the following fault.

When switched on from cold the picture is very dark, the highlights appear to be crushed and "silvery", the colour balance is wrong with low level flesh tones (under the chin, say) taking on a magenta cast.

This effect warms out quite rapidly within 5 or so minutes, and if the contrast is not run too high the picture is more/less normal for the rest of the day but highlights can still look a bit silvery and coloured yellowish. The problem appears to be getting worse.

The set was bought with a "free" 5 year extended warranty *but* the retailer, Alders, no longer exists. In the UK I can make a claim against the finance company who provided the credit to buy the set, thankfully they still exist. But there is only one year left on the Ex. Warranty and I might have quite a lot of arguing to do with them.

I am thinking the CRT has one or more low emission guns and the repair will be expensive/uneconomical. I don't want them to start a long backwards and forwards sequence of repair visits 'till the warranty expires.

Forewarned is forearmed. ;-)

TIA for any opinions.

DG

they will most likely tell you to take it to a shop and the shop will or should give an estimate to the xcredit company and they WILL refuse to repair it and let you get a new set. at least thats the way mu shop does it