

## Re: Gateway flatscreen repair

---

*Source:* <http://sci.tech-archive.net/Archive/sci.electronics.repair/2008-04/msg01559.html>

---

- *From:* "Mark D. Zacharias" <[mzacharias@xxxxxxxxxxxxx](mailto:mzacharias@xxxxxxxxxxxxx)>
  - *Date:* Tue, 29 Apr 2008 11:38:05 GMT
- 

"JANA" <[jana@xxxxxxxxxxxxxxxxxxxxx](mailto:jana@xxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:meWdnS0rMd-EXovVnZ2dnUVZ\\_tHinZ2d@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:meWdnS0rMd-EXovVnZ2dnUVZ_tHinZ2d@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

I took a look at the part numbers here. These sound like proprietary numbers. The manufacture services these by board exchange. They don't service these at the component level.

If you call in for a board, I think they will not sell to you directly. They will tell you to bring or send the monitor to one of the factory authorized service reps.

--

JANA

---

"dnatree" <[steven@xxxxxxxxxxxxxxxxxxxxx](mailto:steven@xxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:56011e0d-a633-45d4-8c6d-651937498fdf@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:56011e0d-a633-45d4-8c6d-651937498fdf@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)  
This flatscreen model GWT-P42M303 shorted the 15v and I isolated it to pn 4921QP1002B. There are two of these driver hybrid thingees and one is shorted but finding parts seems to be a problem. Any ideas?

Gateway does not even support out-of warranty repair. No factory service – nothing. If you call them they'll tell you to try to find some local service. Of course they don't sell parts or service literature, so "local service" is virtually impossible. These companies should be put out of business for these practices.

Mark Z.

.