

Re: A PC question.

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- *From:* glenzabr@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx (GMAN)
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In article <[AikWj.13711\\$6D1.5696@trndny02](mailto:AikWj.13711$6D1.5696@trndny02)>, James Sweet <jamessweet1@xxxxxxxxxxxxxxxx> wrote:

Adrian C wrote:

Dave Plowman (News) wrote:

OK,

1. If it's a work PC meant to earn money and depreciated to nil after a moment of time – assume it's got there now and replace it.

Fine. You pay for it then. ;-)

OK, I'm planning on raiding a bank tomorrow at 10am. If you can be by the getaway car at 10.15am, I'll be the one wearing the red Balaclava, striped shirt and carrying a large bag labelled 'SWAG'. Our boss won't mind if you pinch some readies from that. In fact you could also take some readies along to my boss, and then I can step on a plane somewhere where him and his goons can't find me...

There will be an ASUS three year warranty on your motherboard. Contact the retailer?

It's a point. I know the CPU has a three year warranty but wasn't sure

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about the MB. However, the retailer says it's obsolete, so presumably can't be replaced by an identical one.

<http://support.asus.com/repair/repair.aspx?no=201&SLanguage=en-us>

Yes, the motherboard will be covered if it's a boxed retail model. Stick to your guns with the retailer, insist they have to send it back and it will be replaced by ASUS with like or fixed.

I've had Gigabyte motherboards repaired no issues by my fav retailer (RL Supplies in Watford) but some others (of the box shifters mode) will unfortunately give folks the brush-off as it's unwanted hassle for them....

Usually it's best to leave the retailer out of it and RMA the item back to the manufacture directly.

In the UK it is the responsibility under warranty for the retailer to deal with it. In the USA you deal directly with the manufacturer.