

Re: Broken BENQ FP731 LCD Monitor

Source: <http://sci.tech-archive.net/Archive/sci.electronics.repair/2008-07/msg00502.html>

- *From:* "JANA" <jana@xxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 19 Jul 2008 23:31:40 -0400
-

In these monitors, it is common that the backplane lamps and the backplane power supply wears out. You can call or email the BenQ distributor for your area to see if they would sell the parts, or supply service for your monitor. In some of these screens depending on how they are designed, the backplane lamps are not replaceable.

In most cases we found these monitors more feasible to replace than to service.

--

JANA

"Powermac" <teozenios@xxxxxxxxxx> wrote in message
news:ff95ad2f-388d-41c0-b93a-afca07b9664d@xx
Hello,

I have a BENQ FP731 monitor that does not work correctly and was wondering if it is worth fixing.

When you turn it on the power light comes on, you see the momentary BENQ logo flash (screen looks normal) and a second of video from the computer and then the screen goes black. When the screen is black the power light stays on and is green, if you turn off the computer it goes into yellow standby. I assume the signal section is working, but something is shutting down the LCD. If I turn it off and turn it back on with the power button it does the same logo + 1sec of video then black screen again.

Any ideas? Is this a common fix?

.