

## Re: Aspid-export – A little bit about us

**Source:** <http://sci.tech-archive.net/Archive/sci.geo.satellite-nav/2004-06/1098.html>

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**From:** Duarte Braga (*dbraga\_NOSPAM\_\_at\_aspidshop.com*)

**Date:** 06/17/04

Date: Thu, 17 Jun 2004 13:05:34 +0100

Dear Erick (Frenchi)

Many thanks for your suggestions. We've just added the possibility for customer feedback. Soon we will also add product reviews.

Regarding stock indicator is to complicated for us. We have a limited internal warehouse. (You can even look at the picture here:

[http://www.aspidshop.com/export/store/default.php?enterprise\\_id=8](http://www.aspidshop.com/export/store/default.php?enterprise_id=8) )

Our building is just 3 miles away from the nearest Garmin Distributor in Lisbon. It is impossible to manage our stock and their stock. What I can tell you is that in most cases, if we don't have stock of a product in Aspid, then you will not find it anywhere else.

We run to our Garmin Distributor at least twice a day. So their warehouse is also our warehouse. Why don't you call [www.garmin.pt](http://www.garmin.pt) and ask for references about Aspid Portugal?

What most of our customers do is to ring us or send an e-mail asking if we have stock, before they place the order.

On a private e-mail I can send you some names and e-mails from customers who bought from us and you can have your reports.

Let me know if you are interested.

Kind regards, and again, thanks for being constructive and helpful.

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Duarte Braga

"Frenchie" <erik\_merlin@hotmail.com> wrote in message  
news:ff242b7e.0406170121.7ec76e2@posting.google.com...

> Thank you very much for your kind answer, which shows us that you care  
> about customers or prospects.

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> I did raise a separate post as I could not find a single customer  
> feedback on your site or on any forum.

>

> Thanks for your constructive answer. As Dave said below, you should  
> have some members of your team answering to this forum and other ones  
> like [www.pocketgpsworld.com](http://www.pocketgpsworld.com)

>

> Your site is clear site, but you should add reviews, customer  
> feedback, stock indicator, multi-currencies...

>

> Cheers,