

Re: Garmin don't want to know about bugs

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- *From:* Harrie <none@xxxxxxx>
 - *Date:* Sun, 12 Mar 2006 18:58:06 +0100
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In article <a4m812dahhmm2tub4k4hs1g7tqsklgp4a5@xxxxxxx>, Vartan Narinian <vsn@xxxxxxx> wrote:

Phil Wheeler <w6tuh-ng7@xxxxxxxx> writes:

What "bugs" are you speaking of? They could, in fact, be "by design". If you spelled them out, those of us with the same unit would understand better.

I was talking about the quality of support, not wanting to go into specifics, but if you like, here's one:

As an example:

Quest bug report:

In the Map Setup, you can select the 'Hide Above' size for most things.

However, for the "My Locations" category, if the "Hide Above" setting is set to "AUTO", the "My Locations" are never hidden, even when you zoom out to the maximum level. (The 'Detail Level' is set to 'Normal')

Thus, the screen is cluttered even at a scale of 200 miles.

Response from Garmin:

Thank you for contacting Garmin Europe Support.

What "auto" means is that it will Automatically display the location at all zoom levels. if you want the location not to be displayed, you have to set

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the unit to a specified distance, This will then make the waypoint disappear at the zoom level..

If you have any further queries please don't hesitate to contact us again.

Need I say more?

Hm, to me that sounds exactly as what I would expect. You can either set the display level manually, giving you control, or with auto you use the default value for that category. What you are displeased with is that the default for the custom waypoint category is maximum zoom out.

You could ask for a feature that lets you specify your default per waypoint. I would heartily support such a request and I think that Garmin would give such a request serious consideration. But I think that the behaviour of your GPS is indeed what Garmin intended auto to mean.

And if I would have to choose a single default value for all the custom points I think I would go for the maximum zoom out. (No, on second thought I concede that a 50 km would be better. Nevertheless, I would not consider this a bug.)

Harrie

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