

# Garmin GPS III Pilot ...horror story

---

*Source:* <http://sci.tech-archive.net/Archive/sci.geo.satellite-nav/2008-05/msg00057.html>

---

- *From:* "J-@-ck" <j.virchaux\_NOSPAM\_@xxxxxxxxxx>
  - *Date:* Sat, 10 May 2008 10:27:17 +0200
- 

Last week-end, I just wanted to update my GPS II Pilot as I do since many years. I connect to Garmin site and get the data and the unlock code (after giving my credit card data... of course).

Then, the program is just able to say ...that it cannot connect to the device (COM1 @ 9600 bps) ;-( However, my flight planner program is able to connect to my GPS. Then I suppose there is a BUG within the Garmin program (running Window XP/SP2).

I have written more than one email ..without any answer. The service is a word which does not seem to belong to Garmin ...as it was in the past. They only know now how to get easily money from a credit card ...and the "no refund possible" term.

I have appreciated my GPS ...but now, if I need to buy another one due to the lack of update, I sure will not buy another Garmin.

Any one else with a similar problem ?

--  
J-@-ck  
.