

## Re: Computer problem

**Source:** <http://sci.tech-archive.net/Archive/sci.med.transcription/2004-06/0084.html>

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**From:** 14tonks (mail.2.14tonks\_at\_recurator.net)

**Date:** 06/11/04

Date: Fri, 11 Jun 2004 11:21:52 -0400

If she can get any problems in the BIOS setup straightened out, then doing a restore from a restore CD would reformat the drive and put on a clean new operating system, so that would fix things, yes. That's assuming she gets any BIOS problems straightened out and can then do a clean install, of course. If the computer was out on loan and came back with at least one nasty virus you know about, then that certainly raises the odds this is some kind of pest at work. She didn't loan at the camera or its flash memory as well, did she? A virus in the flash memory could easily have just been waiting for the camera to be hooked up to a computer again.

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Sheila

To reply to me, add the prefix real. to my address.

"Anne Vasquez" <annevasquez@NOSPAMhotmail.com> wrote in message news:FVhyc.23221\$eH1.10261459@newssvr28.news.prodigy.com...

> Light begins to dawn... Using the restore disks wouldn't solve this  
> problem, would it? If not, then the whole thing makes more sense. This  
> computer had been on loan to a friend for quite some time, and while the  
> friend had the computer, it got a really nasty virus. I'm not sure how  
she  
> got it running again, but I wonder if it was still lurking somewhere when  
my

> daughter got the system back.

>

> Thanks for the info, Sheila. I'll pass it along to my daughter.

>

> Anne

>

> "14tonks" <mail.2.14tonks@recurator.net> wrote in message

> news:2isbnjFpnpheU1@uni-berlin.de...

> > If files disappeared from her hard drive, and her A: drive is now  
> > inoperative, I would certainly suspect a very nasty pest of some kind,  
> > possibly one that rewrites parts of the BIOS. I think this problem may  
be

> > one for the local computer shop. (If her AV may not be up to date,  
> > something tells me she doesn't have a record of her original CMOS  
settings

> > either.) She could try entering setup and checking to see if the A:  
drive

> > has simply been disabled there. If so, re-enabling it may allow her to  
> use

> > a rescue boot disk in the A: drive to clean things up. If essential  
> > operating system files were included in those disappearing files, she  
may

> > end having to reinstall everything from backup, though, if she has a

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> backup,  
> > or rebuild from a reformatted disk if she doesn't.  
> > --  
> >  
> > Sheila  
> > To reply to me, add the prefix real. to my address.  
> >  
> >  
> > "Anne Vasquez" <annevasquez@NOSPAMhotmail.com> wrote in message  
> > news:ne6yc.7158$n65.6701@newssvr33.news.prodigy.com...  
> > > My daughter is having major problems with her computer, and I told her  
> > I'd  
> > > post a question here,
```