

Computer help

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- *From:* annevasquez@xxxxxxxxxxxx
 - *Date:* 25 Apr 2005 06:10:40 -0700
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I've really made a mess this time – I can't even get my computer online now!! (Disclaimer up front: please forgive typos and/or posting errors; I'm using a friend's computer w/o an ergo KB and going through Google Groups to get here. I may wear out the backspace key on his KB before this post is done!!)

Anyway, last night my DD was doing some research for school and downloaded a "program" for Powerpoint backgrounds, which, of course, turned out to be a virus. AVG caught it, although I can't say for sure whether she ran the .exe file. I believe the virus was called something about NewDot. I ran AVG, Spybot, and AdAware, and deleted the folder and shortcuts this thing had put on my computer. When I rebooted, I got a message that the system couldn't find something to do with NewDot.dll. (This is where I probably majorly screwed things up.) I figured this stinky thing had added stuff to my registry, and I went into Regedit and took out all entries referring to NewDot (there were 3 or 4).

When I rebooted again, it said something about being unable to find Winsock. When I try to load a browser (I have DSL internet service), it says, "Windows socket initialization failed." When I try to load DocQScribe, it says, "HTTPCLIENT.DLL cannot start. Check file to determine the problem."

I have no idea where to start, only that I must have done something stupid to the system. Does anybody have any idea where I can start looking for a solution? I'm running Win98SE, BTW.

Thanks so much for any suggestions!

Anne

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- *Follow-Ups:*
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 - ◇ *From:* Anne Vasquez

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