

Re: Computer help

Source: <http://sci.tech--archive.net/Archive/sci.med.transcription/2005-04/msg01861.html>

- *From:* "kathycarp" <kathycarp@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 25 Apr 2005 07:40:25 -0700
-

I'm glad that got taken care of. Sounded like a nightmare. Now, ban your daughter from your computer! LOL

--

Kathy

www.ambergriscaye.com/villadelsol

"Anne Vasquez" <annevasquez@xxxxxxxxxxxxxxxxxxxx> wrote in message [news: 67be.557\\$m85.551@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:67be.557$m85.551@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

>I love replying to myself.... <G>

>

> It's fixed, and I owe a huge vote of thanks to MQ tech support – took an hour and a half of of phone support and fiddling that I NEVER would have figured out on my own! Thanks a million, Carl!!

>

> Anne

>

>

> annevasquez@xxxxxxxxxxxx wrote:

>> I've really made a mess this time – I can't even get my computer online

>> now!! (Disclaimer up front: please forgive typos and/or posting

>> errors; I'm using a friend's computer w/o an ergo KB and going through

>> Google Groups to get here. I may wear out the backspace key on his KB

>> before this post is done!!)

>>

>> Anyway, last night my DD was doing some research for school and

>> downloaded a "program" for Powerpoint backgrounds, which, of course,

>> turned out to be a virus. AVG caught it, although I can't say for sure

>> whether she ran the .exe file. I believe the virus was called

>> something about NewDot. I ran AVG, Spybot, and AdAware, and deleted

>> the folder and shortcuts this thing had put on my computer.

>> When I rebooted, I got a message that the system couldn't find

>> something to do with NewDot.dll. (This is where I probably majorly

>> screwed things up.) I figured this stinky thing had added stuff to my

>> registry, and I went into Regedit and took out all entries referring to

>> NewDot (there were 3 or 4).

>>

>> When I rebooted again, it said something about being unable to find

>> Winsock. When I try to load a browser (I have DSL internet service),

>> it says, "Windows socket initialization failed." When I try to load

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>> DocQScribe, it says, "HTTPCLIENT.DLL cannot start. Check file to
>> determine the problem."
>>
>> I have no idea where to start, only that I must have done something muy
>> stupid to the system. Does anybody have any idea where I can start
>> looking for a solution? I'm running Win98SE, BTW.
>>
>> Thanks so much for any suggestions!
>>
>> Anne
>>

- *Follow-Ups:*

- ◆ [Re: Computer help](#)
◇ *From:* Anne Vasquez

- *References:*

- ◆ [Computer help](#)
◇ *From:* annevasquez
- ◆ [Re: Computer help](#)
◇ *From:* Anne Vasquez

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