

# Re: MT nightmare

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- *From:* Neal <[nbrown12@xxxxxxxxxxxxxxx](mailto:nbrown12@xxxxxxxxxxxxxxx)>
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PS Here is an article that discusses grounding at the service box.

<http://www.statefarm.com/consumer/vhouse/articles/groundng.htm>

Neal

Barbara Carlson wrote:

It started out as just a perfectly normal afternoon thunderstorm. Everything in our house has whatever protection it can have from UPS to surge protectors, whatever has been recommended for protection we have done. I had just let the dog in and was going to the office to shut down the computers just to be safe--the storm had just started, when we had a lightning hit the likes of which I had never heard before in the 18 years we had lived here. The electricity never went out. My computer is still lit, no problems, right.

Well, I did not have an internet connection and the phones were all dead. It took a day for the phone people to get here. My server is out and will not come back up. Power supply replaced hoping that was the major problem--no luck. Mother board and CPU replaced. No luck. Could not find anyone local to repair the server quickly, if at all--they are swamped with computer repairs. So, express mailed computer to my son in Colorado (who built it for me) \$71. Modem apparently fried. New modem. Router apparently fried--no network, new D-Link, which I haven't yet installed. Modem still won't work. Telephone company comes and installs brand new connection from pole to house. Modem works--2 hours later quits. Tech support gets it working again. Now working but every few minutes I lose it, which makes it impossible to work on client's remote connection. Clients are burning sound files to CD so I have to go back to pickups. Telephone company says it's not them, IP provider says it's not them. Maybe our inside wiring.

Re: MT nightmare

Telephone company leaves me wire to wire modem directly to the box--won't help with routing or anything, but a temporary fix so I can catch up work until we figure out the problem. Bob is doing that now, so don't know yet if successful! Four days of work behind, and I had plans for the weekend (Quilt show in Coral Gables).

Now, not only those problems. My son's Television completely blown. Two Tivo connections completely blown. We cannot get a connection to Direct TV, don't know what is fried there (Our TV seems to be all right, but we can only get channel 6 (my least-watched station) without direct TV. I do not think our homeowners policy will cover anything as there is a \$2,500 deductible!!!!

If you don't hear from me for a few days guess why?

Barb C.