

Re: Digital recordings

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That's what I needed to know, Chris...how to prevent the dictations from getting lost. So if they save it first to their computer and then send to me we should be fine...right?

Should be. I use Olympus recorders, as do the clients. My client actually zips their voice files monthly, so they always have a copy on their computer. I delete my copies of the voice files only upon receipt of payment for same. When we choose the download feature in the digital software, it downloads it into there and stays there unless we manually hit delete, but as some have indicated, you can have the files automatically downloaded to a different specified folder and NOT choose the delete after downloading option. The clinical coordinator is the gal in charge of downloading from the client's office. The docs each stop in and give her their recorder, she takes it and docks it, the software automatically comes up, she chooses download and erases the files off of the recorder only, gives it back to them, and off they go. Now the only copy is on her system, until she sends it to me. I have NEVER had a case where they have asked me to send them a copy of either their voice file or schedule due to THEM losing it.

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