

Re: Foot pedal issue HELP!!

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- *From:* "Mishell" <mishellr71@xxxxxxxxxxxxxx>
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Is the serial-to-USB adapter a DB-9 adapter –does the package specifically say DB-9? I have a serial to USB for my footpedal, the first adapter I picked up was serial, but it was more than 9 pins. It will still fit together, but it wouldn't work right. The serial DB-9 to usb I have works great, though sometimes I have to configure my player (not ES) for COM4. When I plug my adapter into the computer, it installs a driver for the adapter then tells me "my new hardware is ready to use". Does this happen for you? Are you using XP? (I am, if your OS is different, your experience after plugging in the adapter might be different too).

Michelle

"Maureen" <maureen.galvin@comcastdotnet> wrote in message news:cuCdnZ37RfriVK_ZnZ2dnUVZ_vednZ2d@xxxxxxxxxxxxxx

I purchased an Infinity foot pedal to work with Express scribe. I ordered the serial port rather than the USB port which may be my issue. I have a Sony all-in-one desktop with only USB ports and I use a LAN docking station to add my printer (serial port not USB) and also to utilize it as a USB hub. I figured I had the extra available serial port on the docking station so I might as well just go serial port connection.

Anyway, I have Express Scribe on my computer and laptop. I connected the foot pedal, but the computer does not recognize the foot pedal and when I try all the various options in ES, it still wont work. It was recommended that I make sure I have a gaming driver thing installed and when I try to do that I get an error message that says "Your gameport or gameport drivers are not properly configured. Please consult the device manager." So I fiddled around with that for a couple of hours still with no solution.

So I broke down and ran to RadioShack and got the serial to USB adapter that was recommended. When I try to install the driver on my desktop, I get a Windows error message saying that the installation was interrupted and do I want to report/not report the incident. It will not let me install the driver to recognize the USB adapter.

Finally I figure, fine I'll try my laptop and if need be I can run ES on

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the laptop and type on my desktop. It lets me install the driver for the adapter as demonstrated in the installation guide, but it still wont work in Express Scribe :(

I'm at wits end here. Any ideas?

Maureen