

Re: I loves my HERman Miller Chair

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On Tue, 16 Jan 2007 14:11:41 -0600, "Maureen Galvin" <[maureenDOTgalvinATcomcastDOTnet](mailto:maureenDOTgalvinATcomcastDOTnet)> tossed a dime in the pot and said:

Janice and the rest of you who have or are thinking of purchasing one of these chairs --

My chair started acting up as I mentioned previously. You would sit down and it would just sink and when you get up it would basically launch you. Sometimes it would work, and other times it wouldn't. It finally gave out on me last week and I was soo frustrated and you cannot really switch from a Herman Miller to a dining room chair :(

Anyway, I called them on Friday and they gave me a number of a dealer in the area as the people I purchased the chair from are no longer in business. They just called me back and are sending a repair person to my home this week to either fix the chair on site or order the necessary parts to do so. Now, they do not offer replacement chairs <snicker> but they do come to the house so you do not have to lug that stupid thign all over town.

In the meantime, I just purchased a chair for my DH to use when my chair is fixed. It is a chair from Home Depot that has built in massagers. He absolutely loves it, but it makes me kind of nauseous to sit in when the massage function is on, but it will do until mine is fixed.

I have really really taken this chair for granted. You absolutely do not appreciate this chair until your behind has to be planted in something else for any great length of time.

Maureen

I'm getting mine fixed, but they are charging me (1) because the company fixing it isn't where I bought it and (2) the chair was bought used. It's costing me about half the price of a new chair, which is still better than buying a new one.

So a word of warning – these chairs are under warranty for 12 years.

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If you want the warranty to remain in effect, you have to buy it new.  
Otherwise, it will cost you to get it repaired.

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