

Re: Worst times ever for eBay microscopes

Source: <http://sci.tech--archive.net/Archive/sci.techniques.microscopy/2006-11/msg00012.html>

- *From:* "Too_Many_Tools" <too_many_tools@xxxxxxxx>
 - *Date:* 3 Nov 2006 08:28:53 -0800
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J,

In regards to not receiving email, many times it is not the fault of the other party. I have had times where I have not been able to send or receive email because of traveling for business, family emergencies, ISP failures, hard drive failures, Ebay screwups that have lasted for days...and none of these situations were preventable. Also I remember reading a study that Forbes did a few years ago that showed that 20-30% of their test emails never reached the specified destinations.

On the other hand, when you mention that the seller responded soon after the Paypal adjustment that sounds like a five alarm warning that you likely are correct...that the seller is the problem and likely not worth dealing with.

If they have time to respond to a Paypal reversal and not have the time to ship in a timely manner, well any other service you may require from them is likely to be even worse.

Good luck,

TMT

J wrote:

I don't think I will leave feedback. The seller sent other people their items and they left positive feedback. The seller didn't reply to my emails and the ebay contact the seller link asking if my microscope had been shipped. After I filed the PayPal claim the seller contacted me right away asking if I still wanted the item. Before filing the claim the seller would not reply to my emails. I have a feeling that something is not right. PayPal will refund my money so it will just be a waste of time for me.

It seemed disrespectful for the seller to not reply to my emails for more than a week. I've decided that I will do the same thing and not respond to his emails.

"Greg" <jmchone@xxxxxxxx> wrote in message
news:1162559158.557029.218370@xx

Re: Worst times ever for eBay microscopes

Of many microscope items that I have bought over the years on eBay, maybe 1 in 30 transactions has not been satisfactory. Those are not bad odds. Some of the problems were actually my fault in that I did not read the descriptions carefully enough about condition and accessories. Or worse, I got greedy about getting something for a price much lower than expected, and lost my common-sense caution that should sound a warning in my head. Another problem is how heavy items are packed for shipment. Some sellers have no idea how to pack a microscope properly, and about the rough handling the shipping company is likely to inflict on it. I doubt that many sellers do it deliberately, because it is a real hassle to get a damage claim paid by the shipper. The other problem is as you note, some sellers are very, very slow to get around to actually sending it. You should always complain to eBay before you leave negative feedback. Greg